

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

EFW
B/2161

Applicant: Yan Zhao

Title: METHOD AND AN APPARATUS FOR PROVIDING PERSONALIZED SERVICE

Docket No.: 2046.049US1

Serial No.: 09/752,896

Filed: December 26, 2000

Due Date: N/A

Examiner: Unknown

Group Art Unit: 2161

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the attached:

☒ Revocation and Power of Attorney (2 pages).

☒ A return postcard.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

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By: 

Name: Mark R. Vatuone

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MRV:CMG:imp

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 30 day of March, 2005.

LISA ROSORSKE

Name

Lisa Rosorske

Signature



REVOCATION AND POWER OF ATTORNEY

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S/N 09/752,896

PATENT

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Applicant: Yan Zhao

Examiner: Cindy Nguyen

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SERVICE

REVOCATION AND POWER OF ATTORNEY
CERTIFICATE UNDER 37 CFR § 3.73(b)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In accordance with 37 C.F.R. Section 1.36, M.P.E.P. Section 402.05 and 402.07, please
revoke any existing Powers of Attorney, if any, and appoint the following attorneys and/or patent
agents to prosecute this application and to transact all business in the Patent and Trademark
Office in connection therewith:

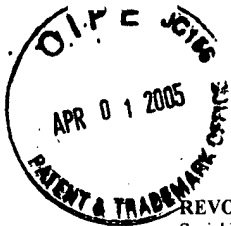
Customer Number: 21186

CERTIFICATE UNDER 37 CFR § 3.73(b)

Aspect Communications Corporation hereby certifies that it is the assignee of the entire
right, title and interest in the patent application identified above by virtue of an assignment from
the inventor recorded 12/26/2000 on Reel 011453, Frames 0370 - 0371. To the best of my
knowledge and belief, title is in Aspect Communications Corporation, the assignee.

Pursuant to 37 C.F.R. §3.73(b) I hereby declare that I, Stephen Yu, am empowered to
sign this certificate on behalf of Aspect Communications Corporation, the assignee.

I hereby declare that all statements made herein of my own knowledge are true, and that
all statements made on information and belief are believed to be true.



REVOCATION AND POWER OF ATTORNEY

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Please direct all correspondence in this case to:

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Date 2/15/05

By Stephen Yu

Stephen Yu

Title: VP, General Counsel and Secretary

Aspect Communications Corporation